



WCVA ANNUAL CONFERENCE 2013

***Time* to visit your *future*:** – facing the challenge and change ahead

Venue Cymru, Llandudno • Thursday 28 November 2013

We can't change the future. But knowing what's round the corner can help, and this year's conference offers a glimpse of both work in progress *and* changes on the horizon. There are opportunities to listen, learn and be heard on a range of issues from the Government's post-review vision of the sector and the new European programmes, through to community currencies, procurement, and prospects for third sector leaders. We also take a look at some of the key legislative measures making their way through the National Assembly. So join us – the Tardis is waiting!

Early bird offer –
2 places for the price of 1!
Book by 1 November

FREE – 'Meet the sellers'
Seminar and pre-conference
drinks • 27 November

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Supporting
our members
Cefnogi
ein haelodau

#visityourfuture

Programme

9:30 Registration, tea, coffee and exhibitions

10:00 Welcome – *Win Griffiths OBE, WCVA Chair*

10.10 Challenge and change – state of the sector report and context for today's conference

Incomes down, demand for services up. Reviews and Commissions at every turn. In a world of cuts and austerity, is there a clear vision for the future of public services and the role the third sector can play?

Graham Benfield OBE, WCVA Chief Executive

10.30 What is Government's vision?

Does *Continuity and Change* – the recent Welsh Government consultation on how government and the third sector can work together – herald a new vision and refreshed relationships?

Jeff Cuthbert AM, Minister for Communities and Tackling Poverty

10.50 Q and As

10.55 Measuring up: An enabling state?

Martyn Evans, Carnegie UK Trust

Could a new, more active role for individuals and communities hold the key to improving societal well-being and tackling some of the 'wicked issues' of the 21st century? Should government at all levels be recast as facilitators and enablers, rather than just as a provider?

Age friendly communities

Sarah Rochira, Older People's Commissioner for Wales

It's time to address the 'negative narrative' and move to an asset based philosophy that will promote active ageing.

11.20 Conference discussion

11.30 Tea and coffee

11.50 Breakout sessions 1 – 6

1. **PQASSO – the quality standard to future proof your organisation** (*Mirella Andrews, Charities Evaluation Services*)

2. **Social investment in Wales – where are we now, and where are we going?** (*Matt Brown, WCVA*)

3. **Learning for leadership – attracting and developing our future leaders** (*Anne Stephenson, Chair, third sector skills workstream*)

4. **Ministerial Meetings with the third sector – a world exclusive** (*Gareth Coles, WCVA, Constance Adams, WCVA, John Gallanders, AVOW*)

5. **Community currencies – find out what they are and how they work to achieve common goals for both European and local communities** (*Darren Hollick, WCVA, Catherine Miller, WCVA*)

6. **Climate change – it's everyone's business, make it yours!** (*Rob Proctor, Programme Director, Renew Wales*)

12:50 Lunch, exhibitions and networking

13:40 WCVA AGM

14:15 Walking the talk – the third sector is itself shaping up, and shaping policy, in a number of key arenas:

- **How Wales' independent advice sector is preparing for multiple challenges now and in the years ahead** (*Fran Targett, Citizens Advice Cymru*)

- **The Social Services and Wellbeing Bill heralds a quiet tide of innovation...** (*Catriona Willaims, Children in Wales and Alliance of Alliances*)

- **Will the Future Generations Bill deliver on its promise to make Wales a sustainable nation – and how is the sector helping to shape the Bill?** (*Peter Davies, Sustainable Futures Commissioner*)

14:45 Conference discussion

14:55 Channel crossings – the very latest on the new European Structural Funds programmes 2014-20 (*Phil Fiander, WCVA and Judith Stone, WCVA*)

15:10 Conference discussion

15:15 Breakout sessions 7 – 12

7. **Must everything be procured?** (*Gareth Coles, WCVA*)

8. **Advice services – meeting the challenges ahead** (*Fran Targett, Citizens Advice Cymru and Bob Chapman, Low Commission*)

9. **The Social Services and Wellbeing Bill heralds a quiet tide of innovation...** (*Catriona Williams, Children in Wales / Alliance of Alliances*)

10. **Neighbourhood action – bring on the Street Ambassadors!** (*Tim Day, WCVA and Martyn Evans, Carnegie UK Trust*)

11. **Future Generations Bill – how Wales can lead the world!** (*Peter Davies, Sustainable Futures Commissioner*)

12. **Operating in the Cloud** (*Josh Hoole, Communities 2.0*)

16:15 Last word

Feedback and conference discussion

16:30 Tea and depart

Conference speakers



Martyn Evans,
Chief Executive of
Carnegie UK Trust



Jeff Cuthbert
AM, Minister for
Communities and
Tackling Poverty



Peter Davies,
Sustainable Futures
Commissioner



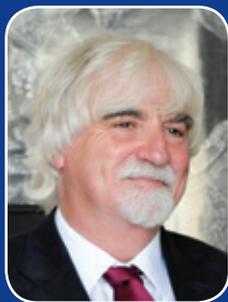
Phil Fiander,
Director of
Programmes, WCVA



Sarah Rochira, Older
People's Commissioner
for Wales



Fran Targett,
Citizens Advice
Cymru



Graham Benfield
OBE, Chief Executive
WCVA



Win Griffiths OBE,
Chair WCVA

Breakout sessions

Morning sessions (1–3)

1. PQASSO – the quality standard to future proof your organisation

(Mirella Andrews, Charities Evaluation Services)

Join us to find out how you can use PQASSO to help deliver better outcomes for your users. This interactive session will give your group ideas on how to become more effective, deliver better services or improve your efficiency. We will give you an introduction to this holistic, award-winning quality standard – explaining how it works and why over 15,000 voluntary organisations use it to achieve continuous improvement. Charities Evaluation Services also want to share our exciting ambitions with you for PQASSO in Wales and to get your feedback on a big project we are aiming to launch in partnership with WCVA in 2014. So do come along and tell us how we can help you!

2. Social Investment in Wales – where are we now, and where are we going?

(Matthew Brown, WCVA)

Social Investment aims to provide repayable finance to third sector organisations in Wales to help them to not only grow their trading activity, but also expand their social impact. This workshop will explore where we currently are in Wales, look across at what is happening in England and begin to map out where Social Investment is heading in Wales over the coming years. We'll take a look at what's been achieved by Communities Investment Fund, Wales Wellbeing Bond, Property Bond and the Micro Loan Fund.

3. Learning for leadership – attracting and developing our future leaders

(Anne Stephenson, Chair, third sector skills workstream)

What are the perfect conditions for attracting and developing third sector leaders in Wales today? In the context of Dame Mary Marsh's review of skills and leadership in the UK's social sector, and in a climate where resources are limited, the third sector skills work stream has been working to influence the shape of learning opportunities for our third sector leaders. Opportunities currently exist to feed into Welsh Government's Enhancing Leadership & Management Wales programme and to engage with the work of Academi Wales. If you are a leader or an aspiring leader in the third sector in Wales, come along, hear about new opportunities the work stream has identified, and contribute to the debate about learning for leadership.

Morning sessions (4–6)

4. Ministerial Meetings with the third sector – a world exclusive

(Gareth Coles, WCVA, Constance Adams, WCVA, John Gallanders, AVOW)

Or, everything you always wanted to know about the Third Sector Scheme, but didn't know who to ask. This session will discuss the various structures for engaging with Welsh Government that stem from the legal requirement that the Welsh Ministers establish a 'Third Sector Scheme'. It will demystify the Third Sector Partnership Council and the biannual meetings with Welsh Government Ministers; discuss how the various mechanisms work and explore a range of opportunities for engaging now and in the future.

5. Community currencies – find out what they are and how they work to achieve common goals for both European and local communities

(Darren Hollick, WCVA, Catherine Miller, WCVA)

This workshop will introduce the concept of community currencies and how they can help strengthen communities socially, economically and environmentally. Community currencies have long been employed as an answer to local and wider challenges in locations all over the world. Community currencies encourage people to look to themselves in a positive 'can-do' way. The WCVA-led Interreg IVB project *Community Currencies in Action* is part of a transnational partnership, allowing experts from several EU member states to grow their knowledge and experience together, coming up with solutions that are shared within the EU community.

6. Climate change – it's everyone's business, make it yours!

(Rob Proctor, Programme Director, Renew Wales)

Renew Wales can help groups like yours to take action on climate change. We can offer advice, training, mentoring and technical support from experienced community practitioners. Your group might be thinking of developing a renewable energy project, a local food club, a community market garden, making land or buildings more sustainable and energy efficient, a transport or waste re-use scheme, or taking on any other kind of project that will help to tackle the impact of climate change. Come along to find out more about how our team can help, and turn ideas today into action tomorrow!

Afternoon sessions (7–9)

7. Must everything be procured?

(Gareth Coles, WCVA)

In recent years, public service contracts have been becoming larger and more generic, leaving smaller or more specialist organisations behind. But is this appropriate for all services? And does everything have to be procured? This workshop will explore how services can be sourced locally, how to procure social benefits... and whether there is still a role for grants. Delegates to this session will receive copies of our latest guidance: *Grants and Contracts: Guidance for third sector organisations and public authorities*.

8. Advice services – meeting the challenges ahead

(Fran Targett, Citizens Advice Cymru and Bob Chapman, Low Commission)

Client need for advice is increasing, Legal Aid reform has removed a large proportion of the funding for specialist social welfare law advice, and at the same time our clients are facing the difficulties of reform of the welfare benefits system and the increase in pay day loans and high interest credit. Advice Services are facing huge challenges as part of tackling poverty in Wales in the coming years, but there are also opportunities. The Welsh Government's Advice Services Review report was published in May 2013 and the advice sector was issued with a challenge to report to the Welsh Government on future service delivery. What does the sector need to ensure that it is fit for the future?

9. The Social Services and Wellbeing Bill heralds a quiet tide of innovation...

(Catriona Williams, Children in Wales / Alliance of Alliances)

The Bill may not be perfect but offers opportunities for radical change in terms of achieving citizen voice and control; and the social model of wider wellbeing. Welsh Government is keen to develop early intervention and prevention in order to divert demand away from acute/statutory services. As the Bill progresses parallel development work is taking place including importantly the integration of health and social care; the National Outcomes Framework; and the Citizens Panel, following an earlier pilot. How do we ensure third sector engagement is more than rhetoric and we, with our communities and the people and children we work with, get to surf rather than sink? This workshop will give a quick update and horizon scan; spot the best waves and agree where the third sector wants to push with common messages and actions to ensure we achieve!

Afternoon sessions (10–12)

10. Neighbourhood action – bring on the Street Ambassadors!

(Tim Day, WCVA and Martyn Evans, Carnegie UK Trust)

Dog poo, graffiti, cracked pavements, potholes, rubbish, abandoned vehicles and broken street lights make neighbourhoods appear unloved and uncared for. But it needn't be like this. Volunteer Street Ambassadors help to address these and similar things, acting in partnership with the local authority and others to put them right and to increase people's pride in their communities and sense of self worth. This is co-production in action at a simple and practical level. WCVA is working with Carnegie UK, Timebanking Wales and the Creation Development Trust to spread this around Wales and we would really like you to know about it and become as excited as we are.

11. Future Generations Bill – how Wales can lead the world

(Peter Davies, Sustainable Futures Commissioner)

The Future Generations Bill (previously the Sustainable Development Bill) will help tackle the generational challenges Wales faces in a more joined up and integrated way - ensuring Welsh public services make key decisions with the long term wellbeing of Wales in mind. The Bill will be introduced in the summer 2014. In the coming months, a national conversation will be started on the challenges facing communities, with the aim of building up public awareness about the Bill and engagement. Come along to find out more about what the Bill means for you, your organisations and your communities.

12. Operating in the Cloud

(Josh Hoole, Communities 2.0)

Everyone wants to know how to run their organisation more efficiently - saving precious time and money. This session will offer practical guidance on how to do this, using free online tools and services. Josh Hoole, Communities 2.0 Partner Manager at PAVS, and outreach officers from the C2.0 programme will be on hand to share expertise in this hands-on workshop that is suitable for all levels of prior ICT experience.

Meet the sellers: *What can our Affinity Scheme providers do for you?*

**Empire Hotel, Llandudno,
Wednesday 27 November 2013
5pm – 7pm, FREE**

Our Affinity Scheme providers offer our members discounts on a wide range of products and services. Come and join us for a drinks reception on Wednesday, 27 November, at Llandudno's Empire Hotel for your chance to meet our providers and find out what they can offer you.

Taking part are:

- **Class Telecommunications**, who will talk about how you can get low-cost high-power telecommunications systems
- **Pugh Computers**, experts on the third sector's computer software needs
- **Keegan and Pennykid insurance brokers (Encompass)**, who now offer our members discounts on household and motor insurance
- **Picture This**, who supply high quality promotional merchandise including pens, trophies and clothing
- **Utility Aid**, energy experts, who provide our members with free audits to help reduce the cost of their bills

You can grab a free drink and nibbles from 4.30pm before the session begins at 5pm. You'll get to hear what our providers have to say, and have your chance to ask questions in our informal Affinity Schemes surgery. It's the perfect way to discover how our Affinity Schemes programme can benefit you.

You can reserve your place by filling in the Annual Conference booking form.

Eight reasons to join WCVA

1

All the latest news from the sector can be found in *Network Wales* and our e-bulletins – free to members

2

Looking for new staff or a new job?
www.recruit3.org.uk

3

Do you need to find a training course?
www.wcva.org.uk

4

Affinity schemes for members to save money, including telecoms, utilities, car rental, Welsh language translation, marketing materials and computer software

5

Up to 25 per cent discount on WCVA goods, such as publications, training courses, seminars, hiring of training rooms at Cardiff Bay, Aberystwyth and Rhyl with induction loops and telephone/video conferencing equipment

6

Funding searches carried out by WCVA Helpdesk for your particular projects – help@wcva.org.uk

7

A regular programme of seminars and conferences throughout Wales www.wcva.org.uk

8

Access to a database of trainers and consultants who work in the third sector www.wcva.org.uk

Coming soon!

In 2014 WCVA will celebrate its 80th anniversary year!

We believe that the sector is 'stronger, together' and we'd like more people, groups and organisations to join us!

As both a 'thank you' and an incentive to sign up, we're planning **80 ways to help our members** – and the first 'give aways' at the annual conference include:

- 8 delegates will get a **free** place at next year's charity law, volunteering or funding conference
- 8 delegates will get their annual membership fee 2014 **paid for**
- 8 **free** places at the next round of third sector policy events

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Supporting
our members
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ein haelodau

To join WCVA

visit www.wcva.org.uk
email help@wcva.org.uk or call 0800 2888 329